



August 16, 2010

Valued Heat Treatment Customer

Subject: Heat Treatment Division – Carol Stream, IL

To whom it may concern:

I am pleased to announce that the relocation of our Heat Treatment Division is complete, and we will resume service on **Monday, August 23, 2010**.

Please find the listing of services that will be offered from our Carol Stream, IL location:

- 10 Bar Vacuum Hardening
- Regular Vacuum Hardening
- Vacuum / Atmosphere Tempering
- Stress Relieving
- Solution Annealing
- Age Hardening

In addition, the relocation of the Metallurgical Lab to Carol Stream, IL has been completed. Please visit our website www.schmolz-bickenbach.us for a complete listing of technical & lab services.

Important Customer Service contact information for the Heat Treatment Department – Carol Stream, IL:

- Toll Free Phone: 800-323-1233, Option 8
- Direct Phone: 630-909-2622
- Direct Fax: 630-909-2626
- Email: heat.treat@schmolz-bickenbach.us

We thank you for your patience during this transition period and look forward to providing the highest quality Vacuum Heat Treatment Services you have grown to expect from SCHMOLZ + BICKENBACH North America.

Sincerely,

Patrick D. Gerkin
Vice President – Sales & Marketing
Tooling Materials Division - North America